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Garbage and Recyclables

Permanent Edition =

We are changing the rules for discarding plastic waste.

Refer to P5

October 2024~

The wards of Asahi, Izumi, Isogo, Kanazawa, Konan, Sakae, Seya, Totsuka, Naka

April 2025~

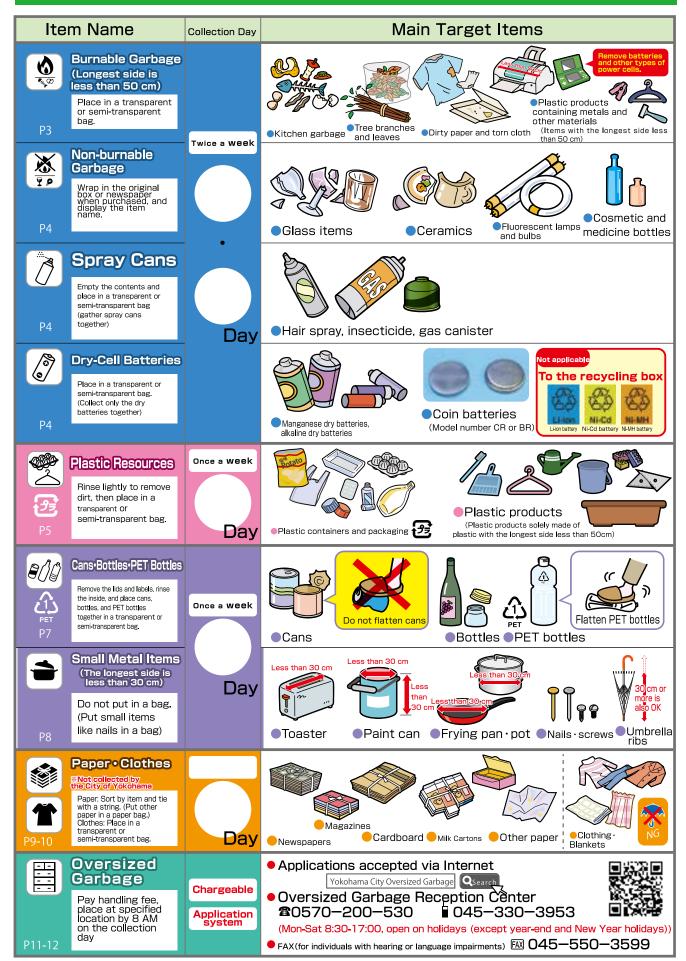
All 18 wards in the city





Garbage and Recyclables Collection days





Garbage disposal rules



Please put out garbage by 8 AM on the collection day.

Please do not put out garbage after collection.



Please place items in transparent or semi-transparent bags by category.

(You can also use supermarket plastic bags. However, please refer to the respective pages for information on paper, non-burnable garbage, small metal items, and wood branches.)



For the Garbage Collection Sites you will use, please check with your neighbors or the management company (in the case of apartment buildings).

The garbage disposal location (garbage collection sites) is decided by all users.



- If the garbage is not properly separated or incorrect items are disposed of, it will not be collected. An awareness sticker will be attached and the items will be left behind.
- During typhoons or snowfall, collection may not be possible on the scheduled day.
 Please cooperate by putting out your garbage on the next collection day or thereafter.

Penalty (fines) system for those who do not separate garbage

Both citizens and businesses are required by ordinance to follow the designated separation categories and disposal methods when putting out garbage.

A penalty system is in place that imposes a fine (2,000 yen) on citizens and businesses that do not separate garbage despite repeated instructions.

- •City officials are conducting inspections by opening garbage bags that have not been separated.
- For garbage bags that are not separated, please do not open them in your community or neighborhood association. Instead, contact the Collection Office (back cover).
- Personal information obtained through the opening and inspection of garbage bags will not be used for purposes other than the enforcement of the penalty system.
- This applies to people who can separate their garbage but choose not to.
- •People who make mistakes in separation due to misunderstandings are not subject to this.

Please also utilize in-store collection. Let's promote recycling of Recyclables

In Yokohama City, some supermarkets and other stores are actively engaged in the in-store collection of recyclable materials (such as milk cartons, food trays, PET bottles, cans, bottles, etc.).

The collected recyclable materials will be reused as recyclables, so please make use of this service.

When you go shopping, put the recyclable materials for in-store collection in your own bag. On your way back, put your purchases in the same bag. This way, you can both recycle at the store and reduce the use of plastic bags.

Let's all work together to promote reduction!

For details on the recyclable materials that are collected and the collection rules, please contact each store.



Burnable Garbage

Put it in a transparent or semi-transparent bag.

(Examples)



Kitchen Scraps

Drain thoroughly



Tree branches and leaves

- Cut tree branches to less than 50 cm in length and bundle them with string (no need to put them in a bag).
- Dry the tree leaves



Dirty paper-Torn cloth

For details, refer to P10



Cooking oil

Absorb it with paper or cloth, or solidify it.



Household medical supplies

- Take syringes and needles to your primary care physician.
- Place injection needles in a transparent, hard container.



Diapers

If the smell is strong, put it in a

small bag and tie it tightly.

Flush away any waste and

compact the diaper.

Small home appliances (Items that operate on electricity or batteries)

- Items primarily made of non-metal materials (such as plastic) with the longest side less than 50 cm
- Remove batteries and other types of power cells.
- Items less than 30 cm in length that fit into the slot (30 cm x 15 cm) are eligible for collection in the small home appliance recycling box.



Plastic products containing metals and other materials

- Items with the longest side less than 50 cm
- If the primary material is metal, dispose of it as Small Metal Items (P8) or Oversized Garbage(P11).
- Use up the contents of the lighter

Not applicable

Items primarily made of non-metal materials

(such as plastic) With the longest side 50 cm or more

→ To Oversized Garbage(P11)



Items made entirely of plastic

> Items with the longest side less than 50 cm should go to Plastic Resources (P5)







Items with the longest side 50 cm or more should go to Oversized Garbage (P11)

Small rechargeable batteries (Including mobile batteries)











Collected by the Japan Portable Rechargeable Battery Recycling Center(JBRC). Collection boxes are also installed at the city hall, and collection offices.



Due to waste containing batteries

fires in collection vehicles are occurring frequently

For small home appliances with non-removable batteries, please put them out on burnable garbage day in a separate bag from Burnable Garbage.





Non-burnable Garbage

Twice a week

Same day as Burnable Garbage

Wrap in the original box (case) or newspapers and label the item.



Glass•Ceramics

 Items with a longest side of 50cm or more are considered Oversized Garbage(P11).



Fluorescent lamps Bulbs

 LED (plastic) should be disposed of as Burnable Garbage(P3).





Spray Cans

Twice a week

Same day as Burnable Garbage

Empty the contents completely, gather only spray cans, and place them in a transparent or semi-transparent bag.



Hair Sprays



Insect Sprays



Gas Cassettes, etc



- Caps go into Plastic Resources (P5).
- If you cannot completely empty the contents, consult the Collection Office in each district (back cover).



Dry-Cell Batteries



Same day as Burnable Garbage

Gather only Dry-Cell Batteries and put them in a transparent or semi-transparent bag.



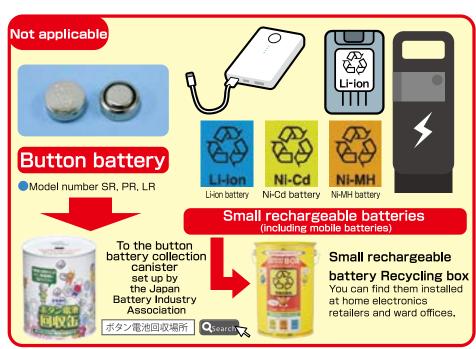
Batteries (Disposable items)

 Alkaline and manganese primary batteries



Coin batteries

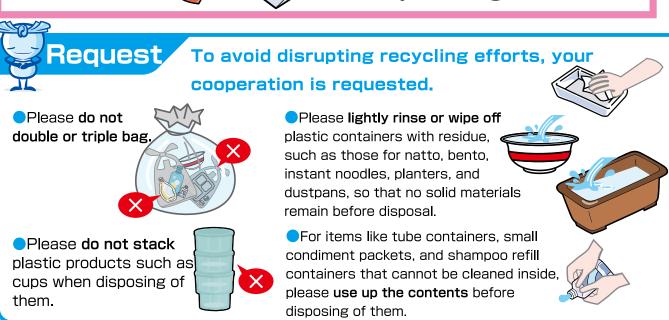
Model number CR or BR

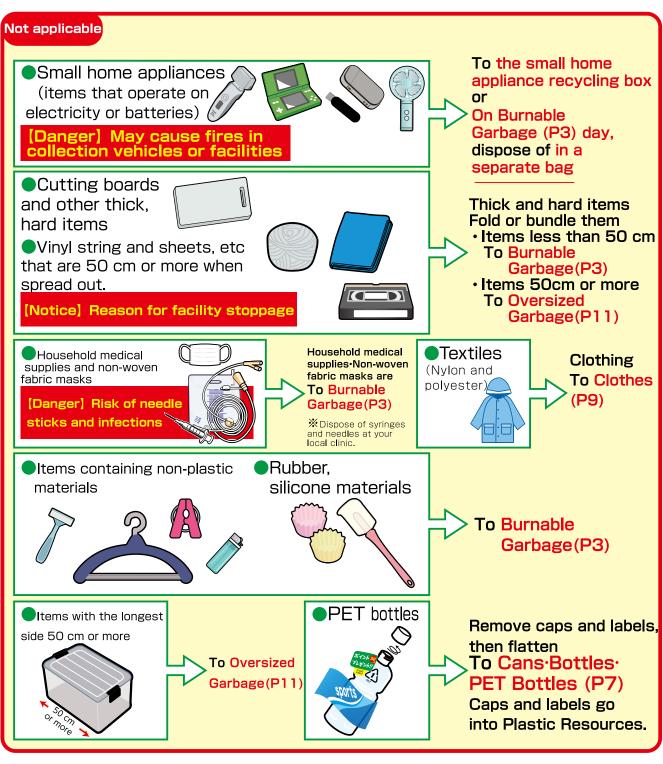




You can put everything together in one bag.



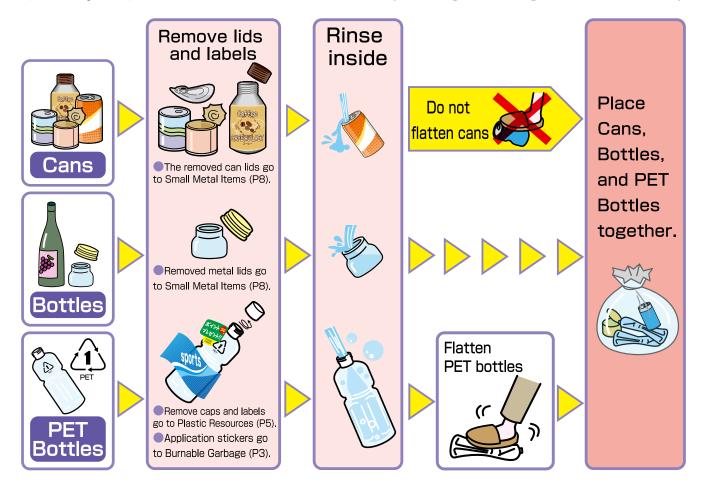








(Examples) Items that contained food or drink (including seasonings and oral medicine)









Small Metal Items

Same day as Cans, Bottles, and PET bottles

Dispose without bagging (small items like clips and nails should be bagged)

(Examples) Metal products with the longest side less than 30cm

Less than 30 cm



Toaster



Frying pan·Pot

Items less than 30cm excluding handles



Nails·clips·metal lids

Put in a bag.



Kettle



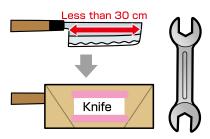
Inner pot and lid of rice cooker

(metal)

Rice cookers and other items primarily made of plastic, less than 50 cm, go to Burnable Garbage.

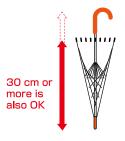


Metal utensils



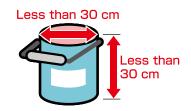
Blades and tools

- Items less than 30 cm excluding handles
- Wrap blades in thick paper or similar material and label them.



Umbrella ribs (metal ribs)

- Remove cloth and vinyl parts and dispose of them as Burnable Garbage(P3).
- Umbrellas with non-metallic bones, even 50cm or more, go to Burnable Garbage (P3).



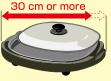
Paint can

Empty the contents completely

Not applicable

Items with the longest side 30cm or more To Oversized Garbage(P11)





To Burnable Garbage(P3)



Items containing a Used up lot of non-metal Disposable materials Lighter

To Small rechargeable battery Recycling box



Please use the small home appliance recycling box



electricity or batteries that can fit into an opening (30cm × 15cm) and are less than 30cm in length.



Paper and Clothes are collected by private collection businesses contracted by community groups such as neighborhood associations.



Collection day

The collection locations, collection days, and other implementation details are determined by local organizations and collection businesses.

Please check the blue sticker at the collection site for the collection day.

Inquiry

Please ask the collection agency with the blue sticker.

If you cannot find the blue sticker or if the contact information for the collection service provider is not listed,

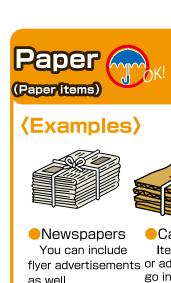
- Residents' association or neighborhood association representatives in your area
- Please consult the Collection Office in your district (back cover).





Regarding Local community group collection Other Than Paper and Clothes

Some areas also collect "aluminum and steel cans (for beverages and food)" and "bottles" through Local community group collection. The collection schedule and methods differ from those in Yokohama City, so please follow the local guidelines when putting out items on Local community group collection day.



Please bundle items by category with paper or plastic rope (do not use adhesive tape).

You can put it out even on rainy days.

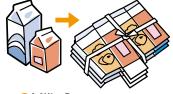






Cardboard

flyer advertisements or adhesive tape on cardboard bundle them in uniform size. go into Burnable Garbage. as well.



Milk Cartons

Items with aluminum coating · Wash and dry them, then

· Items with aluminum coating on the reverse side should go into Burnable Garbage.



×Mixing items O Tie separately by item



×Cardboard in cardboard OTie with a string

Magazines · Other paper

Please place other papers in paper

bags (or transparent/semi-transparent bags

if no paper bags are available) to prevent the contents from spilling out.



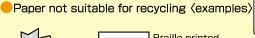
Dirty paper(examples)

Paper container for natto Pizza box

Not applicable To Burnable Garbage (P3)

Packaging paper, candy boxes, curry and stew boxes, memo paper,

shredded paper, etc.



Braille printed materials (thermal foaming



Paper containers Individual packaging paper for soaps for detergents

Scented paper(examples)



Carbon paper · Transfer paper (iron-on transfer paper)



Paper containers for instant noodles and ice cream



Clothes

(Cloth items)

(Examples

Used tissue paper



Closed on rainy days!

●Do not put it out on rainy days. If it gets wet,

mold will develop, and it cannot be recycled.



Cloth items



Underwear

Woolen products

─Handkerchiefs · Towels

BlanketCurtains, etc.

Not applicable

Items less than 50cm are Burnable Garbage(P3), folded items 50cm or more are Oversized Garbage(P11).

Dirty items



Items containing cotton







Oversized

Business garbage cannot be collected by request.

By Appointment. Fee required

For items made of metal with the longest side 30 cm or more, and for other materials (plastic, wood, etc.) with the longest side 50 cm or more.

Before disposing of Oversized Garbage, why not consider reuse?





Apply to Oversized Garbage Reception Center via internet or phone.

Internet



If an item is not listed online, please apply by phone.

FAX(For people with hearing or speech disabilities only)

M 045-550-3599

- Apply with your name, address, fax number, item details including type, material, size, and quantity.
- It takes about 2 weeks from registration to collection.
- Collected Oversized Garbage may be reused.
- Contact Oversized Garbage Reception Center by 3 business days before the collection date for any cancellations or changes after applying.
- Depending on the material, weight, and size, items may not be accepted.
- Leaving unregistered Oversized Garbage is illegal dumping. Please register before disposing of it.

Pay the handling fee

NEW When using electronic payment

- If you apply for collection via internet, electronic payment can be used.
- At the end of the application, the payment screen will be displayed. Please follow the instructions on the screen to make the payment.
- *For first-time Oversized Garbage applicants. complete the payment through the electronic payment URL in the confirmation email that will be sent later.
- ※Electronic payments cannot be used for Oversized Garbage drop-off applications or phone applications.

Telephone

Installed phone

20570 - 200 - 530

▶ Mobile phones/IP phones

■ 045 **−** 330 **−** 3953

Monday~Saturday
(excluding year-end and New Year holidays, holidays are also accepted)

8:30~17:00

- Phone lines are very busy on Mondays, Tuesdays, and the days following public holidays.
- Calls are recorded to improve service quality.
- You will be connected to an operator after the automated voice guidance.

When using the collection sticker

- Purchase collection stickers at financial institutions, post offices, or convenience stores in the city.
- There is no expiration date for the collection stickers, so you can use unused stickers next time. If you don't expect to use them in the future. please consult with us.
- Keep the receipt until collection is complete.
- Items without a receipt date stamp are invalid.
- Reissuance is not possible if the collection sticker is damaged or lost.

Dispose of your Oversized Garbage

Place items in the confirmed location by 8 AM on the collection day.

- Be sure to remove batteries and fuel such as kerosene.
- Oversized Garbage can be put out even on rainy days.
- If you apply for multiple Oversized Garbage items, they may be collected in several batches.

NEW When using electronic payment

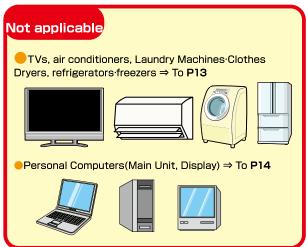
- On any paper 10 cm by 10 cm or more, clearly write the 6-digit reference number provided in the acceptance notice.
- Write the 6-digit reference number on a piece of paper and attach it to each Oversized Garbage item using tape on all four sides.



When using the collection sticker

- Please attach a collection sticker to each Oversized Garbage item you dispose of.
- If you don't want to write your name on the sticker for Oversized Garbage, you can replace it with a symbol or initials. Please consult when applying.





Oversized Garbage disposal fee



For items not listed, contact Oversized Garbage Reception Center by phone.

Reduction of Oversized Garbage Disposal Fee

Target households

- Households on welfare Households of Specific Long-term Chinese Residents
- Households with members certified as having physical disabilities Level 1 or 2
- Households with a member who is certified with grade 1 mental disability
- Households with members certified as having intellectual disabilities A1 or A2
- A household with a member certified with multiple disabilities (physical disability grade 3 and intellectual disability B1).
- Single-parent households receiving welfare medical certificates
- Households with elderly members (65 years or older) who are certified as needing long-term care level 4 or 5 under the nursing care insurance system

Individuals aged 70 and over living alone, recognized by the Welfare and Health Center Director, who find it difficult to bring Oversized Garbage themselves.

Application method

- When applying for Oversized Garbage disposal, indicate if you are eligible for a reduction.
- When applying, we will verify your handbook number, etc.

Scope of exemption

Up to 4 items per household per year (April 1 to March 31)

Reduction rate Full exemption

Drop-off of Oversized Garbage

You can bring Oversized Garbage directly to the following drop-off locations.

Prior application to the reception center **1** is required.

The same fee as the handling charge for collection requests is required.

(Please attach the collection sticker and bring it in)

Drop-off location

- Tsurumi Resource Center: 1-15-1 Suehirocho, Tsurumi Ward (inside Tsurumi Plant)
- Nagasakadani Stockyard: 745-45 Terayama-cho, Midori Ward
- Shinmeidai Stockyard: 3949-1 Ikenoya, Izumi Ward (inside Shinmeidai Disposal Site)
- Sakae Stockyard: 1570-1 Kamigou-cho, Sakae Ward
 - *Please check with the reception center for the acceptance date and time as they vary by facility.

Oversized Garbage Pickup and Collection

We provide "oversized garbage collection" where staff enter premises or buildings for collection. For details, please contact your local Waste Collection Office(back cover)

We provide reused furniture at the Collection Offices and factories!





Garbage not collected by the city

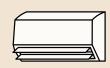
TV

Air conditioner

Laundry Machines Clothes Dryers

Refrigerator•Freezer









Based on the "Home Appliance Recycling Law," the mentioned devices are collected by appliance retailers and recycled by appliance manufacturers, etc.

Disposal method

- Recycling fees are determined by the manufacturer and the type of equipment.
 Collection and transport fees vary depending on the application location.
- For details, please contact the application center or the Home Appliance Recycling Ticket Center(☎0120-319-640)
- You can request disposal through any of the following methods.

Request collection from the retailer where purchased or buy a new product of the same type

YES

Method	Fees & Payment Methods
Apply to the	For inquiries about recycling fees and collection/ transportation fees, please contact the relevant retailer
designated retail store	

NO

Self-Transport

YES

Method

Directly deliver to the designated collection site in the city or nearby areas

Fees & Payment Methods Please pay the home appliance recycling fee

Please pay the home appliance recycling fee at the post office in advance and bring the receipt with you.

No

Designated pick-up location (Closed: Sundays, holidays, and additional closures during summer and year-end/New Year periods.)

Name	Location/Contact Information		Reception hours	
Toshiba Environmental Solutions Corporation	20-1 Kansei-cho, Tsurumi Ward	2 501-5477	9:00~12:00, 13:00~17:00 Please note that final acceptance is	
Sugaya Metal Co., Ltd.	1-25-33 Hayabuchi, Tsuzuki Ward	1 591-6266	30 minutes before closing time. *The above reception hours and holidays are standard settings.	
Nippon Express Co., Ltd. Yokohama Tsuzuki Designated Collection Site	433 Saedo-cho, Tsuzuki Ward	2 929-6122	They may vary depending on the facility's circumstances, so	
Toa Logistics Co., Ltd. Kanagawa Sales Office	21-5 Gokanme-cho, Seya Ward	☎ 620−5618	please inquire about the reception date and time in advance before bringing in items.	
SBS Sokuhai Support Co., Ltd. Yokohama Depot	1-8-3 Sachiura, Kanazawa Ward	2 374-5563	※Please check in advance as there may be closures on Saturdays.	

**The information on designated collection sites is current as of March 2024. (Please check the city website for the latest information.)
For details, please refer to the Home Appliance Recycling Ticket Center website (https://www.rkc.aeha.or.ip/).

Method Apply to a home appliance recycling cooperation store Application to Yokohama Home Appliance Recycling Promotion Council Please contact the relevant stores for Recycling and Collection fees Recycling and Collection fees Pay in cash at the time of collection and receive the appliance recycling ticket.

Let's find the disposal method that suits you!



 ${
m \divideontimes For}$ information on cooperating stores for appliance recycling, please check the city website.

Yokohama Home Appliance Recycling Promotion Council

Number	Reception hours	Notes
☎ 0120-632-515	Mon-Sat 9:00-12:00, 1:00-5:00 PM (Sat until 3:00 PM, excluding holidays)	Available via website and FAX https://xn-eckwaq5si9386d8eva8vf598h.com/ FAX 0120-661-520 In-home pickup available (additional fee applies)
2 0120-014-353	Mon-Sat 9:00-18:00 (Sat until 17:00, excluding holidays)	In-home pickup available (additional fee applies)

 ^{**}All collections will be handled and processed by the contractors designated by the same council.**The above application is applicable to the entire city.
 **For summer and year-end holidays, please inquire as mentioned above.

Personal Computers

Based on the "Law for Promotion of Effective Utilization of Resources," each PC manufacturer conducts collection and recycling. Yokohama City does not collect PCs.

Additionally, certified small appliance recycling businesses (private companies) also collect computers.

◆Applicable items



LCD

display









LCD display

Application destination

Manufacturer-made

Reception Desk of Each Manufacturer

The websites of each manufacturer and the PC 3R Promotion Association provide information.

Self-built computer Bankrupt/withdrawn manufacturer

PC 3R Promotion Association TELO3-5282-7685

* Computers without this mark require a recycling fee upon collection.



When disposing of peripherals such as printers, scanners, and keyboards only

Items with the longest side 50cm or more

"Oversized Garbage" (by application)

Items with the longest side less than 50cm

"Burnable Garbage"

*Items with a longest side less than 30cm → Please cooperate with "small home appliance recycling."

Onetime Volume Waste

Target

When moving or trimming your own garden trees, if you generate a large amount of waste at once

Disposal method

• Burnable Garbage

Please either bring it to a disposal facility yourself or request a licensed the municipal waste collection and transport service provider to handle it (both options are paid).

Recyclables

Please contact the Collection Office (back cover).

Oversized Garbage

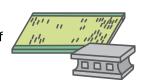
Apply to the Oversized Garbage Reception Center (P11) and have it disposed of.

※Please check the city's website for licensed waste collection and transportation contractors.

※If you take it to the city's processing facility, please apply at the Collection Office in each ward (back cover).

Garbage from construction and demolition

Please ask the contractor responsible for the work to dispose of waste such as tatami mats, blocks, fences, structures, and replaced fixtures.



Contact the place of purchase

Fire extinguishers

Please consult the place of purchase, the retailer, or the center listed below.

 $[Contact] \ Fire \ Extinguisher \ Recycling \ Promotion \ Center \ (except \ Sat, \ Sun, \ holidays, \ and \ year-end/new \ year)$

2 2 2 3 3 5 8 29 -6773(Reception hours 9:00~12:00·13:00~17:00) https://www.ferpc.jp/



Motorcycles

Please contact the nearest designated collection site or a disposal motorcycle dealer. The recycling fee is free. [Contact] Japan Automobile Recycling Promotion Center:(except Sat, Sun, holidays, and year-end/new year)

☎050-3000-0727(Reception hours 9:30~17:00)

Automobile and motorcycle batteries

Please consult the place of purchase. If you do not know the place of purchase, consult the nearest retailer or recycling partner store.



High-pressure gas containers (gas cylinders), high-pressure gas bottles, portable power sources, propane gas bottles, kerosene, gasoline, paint, chemicals, pesticides, fireproof safes, tires, pianos, etc.





Please contact the place of purchase, the retailer, or the manufacturer.



If you have trouble separating

Guidelines for Garbage Separation

We will always guide you on how to separate the waste you want to dispose of.



Mictionary





Application for Oversized Garbage (See details on P11)

Reception via Internet

Accepting 24/7 year-round

Yokohama Oversized Garbage | Q Search





Phone number (The phone lines are busy after holidays) You will be connected to an operator after the automated voice guidance

Oversized Garbage Reception Center

(Mon-Sat, including holidays except year-end/new year holidays, 8:30-17:00)

Via Installed phone (Navi Dial)

A

0570-200-530

Mobile phones or IP phones

045-330-3953

[FAX] 045-550-3599

(For persons with hearing and speech disabilities)



Garbage disposal, collection, collection sites, disposal of animal carcasses, etc.

Collection Office

(Mon-Sat 8:00-16:45)

Ward	Phone	FAX
Tsurumi	502-5383	502-5482
Kanagawa	441-0871	441-5938
Nishi	241-9773	251-1791
Naka	621-6952	625-2932
Minami	741-3077	741-6492
Konan	832-0135	832-5204
Hodogaya	742-3715	742-4931
Asahi	953-4811	953-6669
Isogo	761-5331	754-6109
Kanazawa	781-3375	788-0269
Kohoku	541-1220	541-1224
Midori	983-7611	982-7973
Aoba	975-0025	975-0028
Tsuzuki	941-7914	941-8409
Totsuka	824-2580	824-2820
Sakae	891-9200	893-7641
Izumi	803-5191	803-7951
Seya	364-0561	391-4784

^{*}For inquiries regarding waste and resource separation and disposal, please refer to the above.

Other than the above times

●Yokohama City Call Center

(Open daily including weekends and holidays, 8:00-21:00)

[TEL] 045-664-2525

[FAX] 045-664-2828

At the "Yokohama Foreign Residents Information Center," foreigners living in Yokohama will be able to receive consultations and information in any of 12 languages.

TEL:045-222-1209

Open hours: Weekdays 9:00 am – 5:00 pm/2nd and 4th Saturdays of the month 9:00 am – 1:00 pm Closed on Sundays, National holidays, and Dec.29-Jan.3

Yokohama Association for International Communications and Exchanges (YOKE)





^{*}Please make sure not to make a mistake with the number.